



## Important Information About Your Pharmacy Benefit


Dear Alaska Teamster – Employer Welfare Trust member:

Your pharmacy benefit manager, Costco Health Solutions (CHS), is integrating its offering into Navitus Health Solutions, their long-standing trusted partner. Navitus is pleased to be your pharmacy benefit manager starting September 1, 2025. You can start using your benefits on your effective date. As a Navitus member, you can feel confident knowing that we are here to support your health and well-being with access to the medications you need at the lowest cost. Once your benefits are active, here's how you can make the most of them:

### Visit a Network Pharmacy

You will receive your new ID card from your health plan in the mail, and it will include your pharmacy benefit information. Show your member ID card when you visit a retail network pharmacy. This helps to ensure your claims are processed quickly and accurately. You can find a list of network pharmacies on the member portal at [memberportal.navitus.com](https://memberportal.navitus.com).

### Try Mail Order

 Save time and money by using Costco Pharmacy to have your prescriptions mailed directly to you. To get started, simply register at [pharmacy.costco.com](https://pharmacy.costco.com) or call **800-607-6861**. Once your prescriptions have been transferred, Costco Pharmacy will mail them to you within five business days.

You do not need to be a Costco member to use Costco Pharmacy.

## Register for Convenient Access to Your Benefits with the Navitus Member Portal and Mobile App

You will have access to the Navitus member portal and mobile app on your effective date. Our portal and mobile app give you access to helpful information including:

- Network pharmacies near you
- Cost comparison tools
- Your pharmacy plan details
- Your digital ID card



To get started, register at [memberportal.navitus.com](https://memberportal.navitus.com) or scan the QR code. Once registered for the member portal, use the same username and password to access the mobile app. Download the mobile app on the App Store or Google Play.

## Get Specialty Drugs

If you take a specialty drug, we understand the challenges you face. That's why we've partnered with Lumicera Health Services to serve the unique needs of members with complex conditions such as rheumatoid arthritis, multiple sclerosis, cancer and hepatitis C. To receive these drugs through your pharmacy benefit, you will need to fill them at Lumicera Health Services. Ordering is simple. Just call a patient care specialist at **855-847-3553**. They will help you and your prescriber get set up.

## Call Us

If you have any questions you can speak to our Customer Care team 24 hours a day, 7 days a week. Just call **855-847-1025** toll-free. We can help answer your benefit questions.

We look forward to supporting your pharmacy benefit needs.

Sincerely,

Your Navitus Team

\* The QR code may identify your IP/device information. However, your personal and health information is strictly confidential and will not be captured.